

Internet Comparison QoS - Q4 2025

PARAMETER		BVICTV	CCT <i>Life, unlimited.</i>	Digicel	FLOW (C&W)
 Supply time for initial connection - time for fastest 95% (Days)		2.75	NDA	2	
 Fault rate - Faults/access line/year (Direct)		NAP	NAP	1259	
 Fault repair time - % repaired on target date (% direct)		NDA	NDA	97%	
 Bill correctness complaints - % complaints (Percent)		0%	0%	0.45%	0.5%
 Delay - Mean time (Seconds)		0.4	2	0.024	0.0303

All metrics are for Internet Service Only. Source: Operators' Q4 2025 QoS Data Submissions to TRC. Blank cells reflect blank statistic fields in the submitted workbook.