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**PRESS RELEASE**

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**Trc.vg Goes Live**

**May 18, 2021** - Chairman of the TRC Board, Mr. Vance Lewis, stated that the TRC's newly developed website had gone live as of May 17th. He shared the goals of the project, saying, "This site will be more friendly and will allow the public, for instance, to engage the Commission and place complaints more formally and give us ideas which they may have."

This announcement was made at the launch of the TRC's Public Awareness and Education Campaign, which seeks to bridge the gap between the TRC and the public. The event was held at Maria's by the Sea, welcoming some government officials, staff of the TRC, telecommunications providers, and media members.

At the event, remarks of empathy and understanding were made concerning the public's outcry.

Chief Executive Officer Mr. Guy Malone expressed his understanding of the public's concern, "At the Commission, we understand your concerns...Everyone working at the Commission is a paying customer of the same telecommunications services you are. We understand."

He followed by sharing the TRC's commitment to see customers happy, given their unique position both as regulators and paying customers.

This was all supported by the minister responsible for telecommunications, Premier and Minister of Finance, Hon. Andrew A. Fahie, "This is indeed an opportunity to help customers to better understand the work of the Commission and how it works to serve their respective needs."

The Telecommunications Regulatory Commission remains committed to ensuring the public's interest is protected and promoting the systematic development of telecommunications throughout the Virgin Islands.

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**Note to Editors:**

1. The Commission is the statutory body responsible for regulating the telecommunications sector of the Virgin Islands, protecting the interests of users of telecommunications services, ensuring fair competition among operators of telecommunications networks and providers of telecommunications.

2. Picture - Group Photo at Launch