



The Telecommunications Regulatory Commission (TRC) is a statutory body responsible for regulating the telecommunications sector of the British Virgin Islands. The Commission is also responsible for promoting the development of telecommunications throughout the Virgin Islands (UK). The Commission is governed by the Telecommunications Act, 2006 which was adopted in June 2006 and published in October 2006. It advises the Premier on telecommunications policies internationally and regionally and protects the interests of users of telecommunication services.

The Telecommunications Regulatory Commission (TRC) also establishes and monitors the implementation of national telecommunications standards and ensures compliance. Responsibility for the regulation of licensees and authorization holders also rests with the Commission. Ensuring fair competition among licensees and all other operators of telecommunication networks or providers of telecommunications services also falls within its purview. The TRC where appropriate, investigates complaints by users of their failure to obtain compensation from public suppliers or other licensees in respect of rates, billings and services provided, and facilitates relief where necessary.